

my-afinity.easi.net

Citrix Receiver

FAQ Users

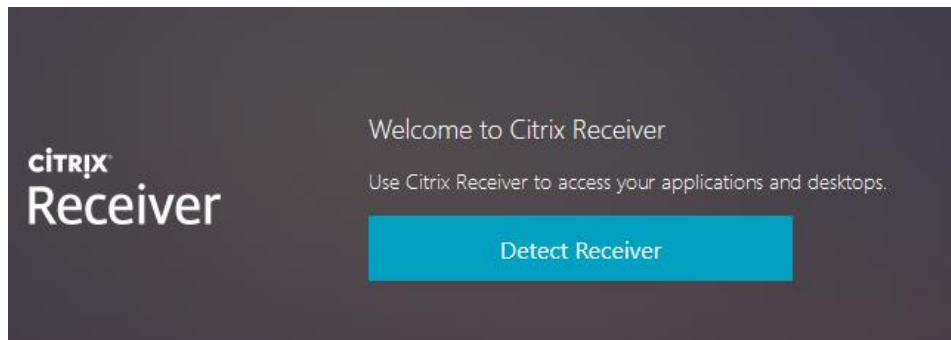
Document classification: Published



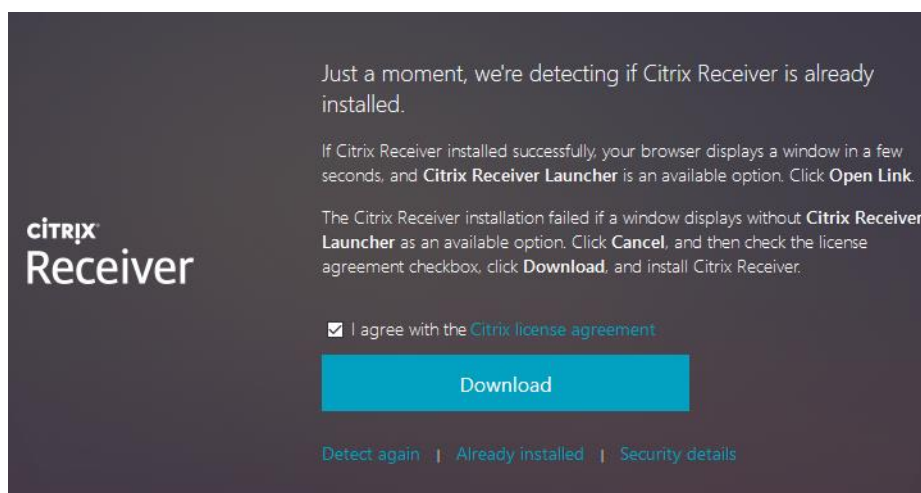
1. Before my first connection

1.1. How to install the Citrix Receiver?

Before you connect for the first time with the portal <https://my-adfinity.easi.net/> you will be asked if we are allowed to detect if the Citrix Receiver is installed.

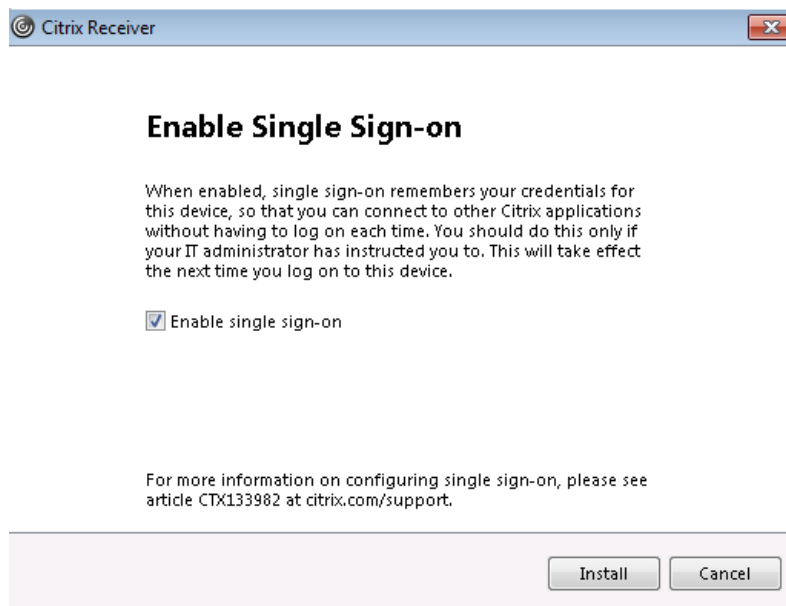


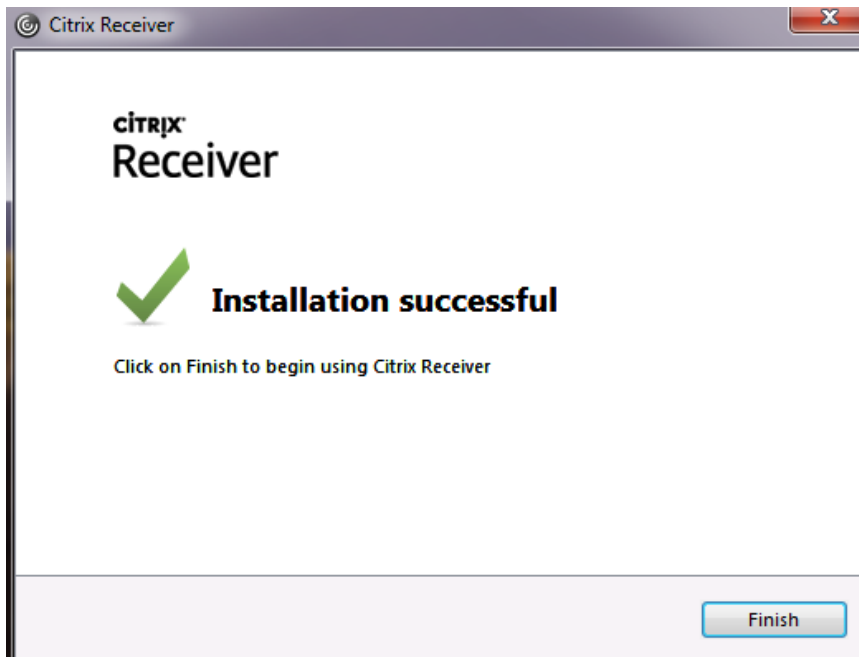
After you click on « Detect Receiver », you will be redirected to another page where you can download the Citrix Receiver.



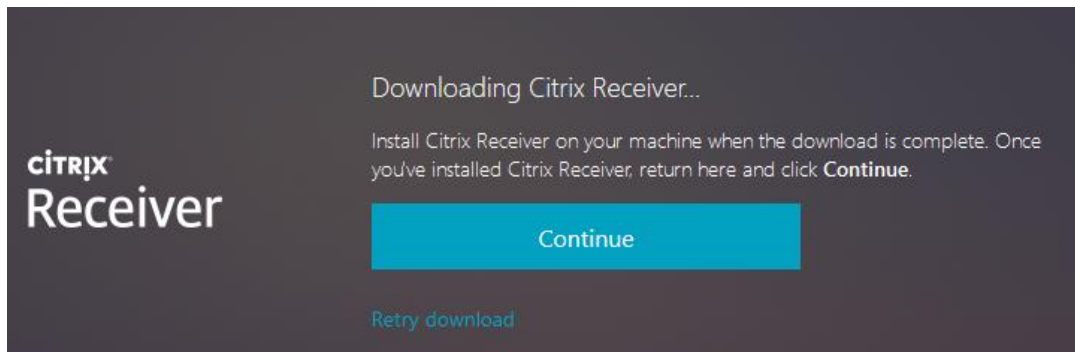
Click on « I accept the contract... » and continue with the download of the installation setup by clicking on download.

Once the download is done, you can execute the setup.





After you've installed the Citrix Receiver, you can go back to the previous page in your browser and you confirm the connection by clicking on "Continue".



1.2. Can I log in from any computer?

It is absolutely possible to log in from any computer. Nevertheless, we strongly recommend you that the computer that makes the connection with the Citrix Receiver, is situated in a safe environment (for example via a company network or a VPN connection).

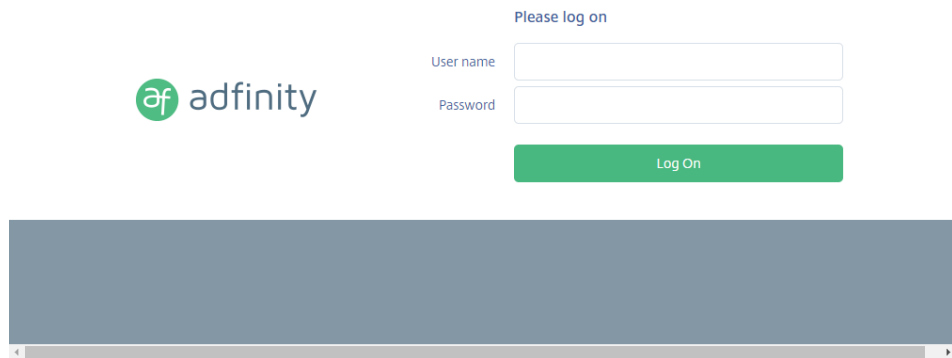
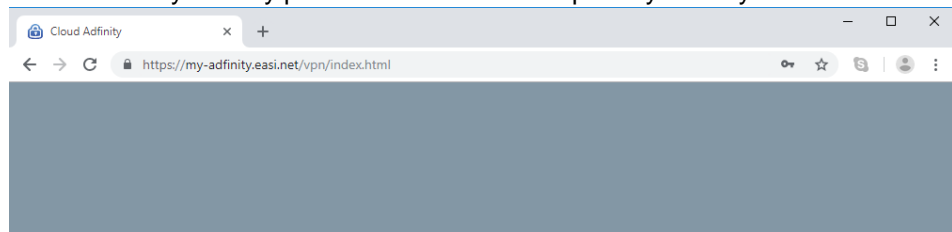
1.3. Requirements

The requirements are available through next url: <https://adfinity.easi.net/en/prereqs>

2. My connection

2.1. How to connect?

- Open a browser
- Insert the url from the my-adfinity portal in address bar: <https://my-adfinity.easi.net/>



- Insert your user name and your password from the Citrix (it was communicated to you by EASI)
- Click on « Log On ». After that, a page will open where you can see a list of all your applications.

